

HITACHI

WINTER 25 EDITION

Reliable Solutions

# HITACHI CUSTOMER SOLUTIONS

Hitachi Construction Machinery Australia



## Hitachi's Quarterly Parts & Service Solutions & Offers:

LATEST OFFERS

TECH TIPS

WE THRIVE TO IMPROVE

SAFETY TIPS

LANDCROS CONNECT

GET IN TOUCH

HITACHI

BELL

 ConSol

 1300 HITACHI  
HCMA.COM.AU



SAVE UP TO  
**40%**  
COMPARED TO  
NEW COMPONENTS

GET 10% EXTRA OFF WHEN  
INSTALLED BY A HITACHI  
TECHNICIAN.



### Parts Available For Machines Ranging From **ZX120 To ZX890:**

Hydraulic Cylinders  
Hydraulic Pumps  
Travel Motors  
Travel Pumps  
Swing Motors  
Final Drives  
Centre Joints  
Pump Devices



### BROWSE THE FULL CONSTRUCTION REMAN RANGE

T&Cs: Offer cannot be combined with any existing or future agreements or offers. Valid only for genuine Hitachi remanufactured components. Offer available until 31st Oct 2025



**10%  
OFF**  
CUTTING EDGES

## Sharp Deals For Sharp Operators.



SHARPEN YOUR  
FLEET'S EDGE.  
CONTACT US NOW!

T&Cs: Offer cannot be combined with any existing or future agreements or offers. Valid only for parts listed above. Offer available until 31st Oct 2025.

**Solutions  
+plus**

**10%  
OFF**  
SOLUTIONS PLUS  
BATTERIES



## Feel The Solutions Plus Difference.



GET YOUR  
SOLUTIONS PLUS  
BATTERIES TODAY.

T&Cs: Offer only applies to Solutions Plus Batteries range and cannot be combined with other agreements or offers. Offer valid until 31 October 2025.

## DONALDSON POWERCORE® 4X4 AIR CLEANER KIT

Full Installation Kit  
Included  
(Bolts, indicator, drain plug,  
gloves, and stickers)



CLEARANCE  
SPECIAL  
**\$799.00**  
EX GST

 **Donaldson.**  
FILTRATION SOLUTIONS

Compatible with  
**Toyota LandCruiser  
200 Series (2007–2021)**

PROTECT YOUR ENGINE.  
SHOP NOW.



T&Cs: This offer is valid for select part only and cannot be combined with any existing or future agreements or promotions. Offer valid while stock lasts. All purchases under this offer are final—non-returnable and non-cancellable.



## STAY WEATHER-READY.

**Changing weather brings new risks. Stay safe by adjusting your daily checks and operating practices:**

- Watch for slippery surfaces during wet conditions.
- Ensure wipers, lights and cab defog systems are working properly.
- Dress in layered PPE to adapt to fluctuating temperatures.
- Check tyres and tracks for wear after operating in wet or muddy terrain.
- Keep mirrors and windows clean to avoid visibility hazards.

**Stay alert. Stay weather-ready.**  
**Safety starts with preparation.**



## HYDRAULIC SYSTEM MAINTENANCE FOR PEAK PERFORMANCE

### Maximise Uptime, Minimise Wear

- Check hydraulic fluid levels regularly and top up with OEM fluids as needed.
- Inspect all hoses, fittings and seals for signs of wear, damage or leaks.
- Replace hydraulic filters at recommended intervals to keep contaminants out of the system.
- Keep reservoirs sealed and clean to prevent moisture and dirt ingress.
- Monitor system performance for unusual noises, reduced responsiveness or overheating.
- Document maintenance checks to track trends and identify potential issues early.

**Schedule a hydraulic system inspection and maintenance with Hitachi today to keep your fleet running stronger.**

**REACH OUT TO YOUR HITACHI CUSTOMER SUPPORT REPRESENTATIVE, FOR FURTHER ASSISTANCE.**  
**CONTACT US TODAY!**

**LANDCROS** Connect

# Smart Fleet Solutions.



### Equipment performance is everything in the field.

LANDCROS Connect puts daily machine operational, health and geographical data at your fingertips, whether you are running a few machines or managing a full fleet.

Built with direct input from equipment owners like you, LANDCROS Connect is designed to meet real-world demands and help you get the best from every machine.



**HITACHI**

# TOTAL CUSTOMER SATISFACTION DRIVES US.

**We're honoured to be recognised as a reputable brand by over 95% of customers surveyed. Thank you for your trust and support.**

Join the majority who rely on Hitachi for proven parts, reliable service and support that delivers.

Your voice shapes the way we work. Keep the feedback coming. We are listening and always improving.

**Contact Us Today.**



**1300 HITACHI**  
**HCMA.COM.AU**



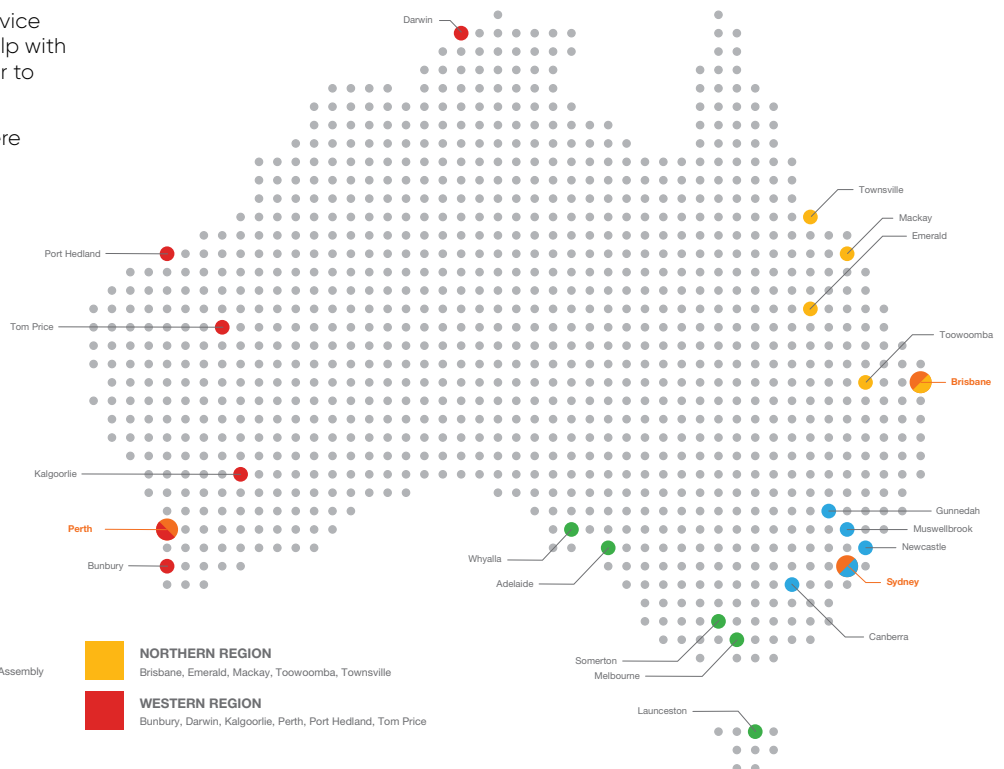
## GET IN TOUCH

Contact our 24/7 nationwide Customer Service and Support Centre on 1300 HITACHI for help with breakdown management, parts dispatch or to arrange a service call.

Our dedicated customer service team is here to assist with any sales, parts or support enquiries related to your Hitachi and Bell machinery.

Alternatively, you can get in touch with your local branch or Customer Support Representative for further assistance.

[hitachicm.com.au](http://hitachicm.com.au)



**CORPORATE SUPPORT GROUPS & REMAN FACILITIES**  
Administration, IT, HR, Product Support, Mining Support and Wenco, Reman & Assembly

**EASTERN REGION**  
Canberra, Gunnedah, Muswellbrook, Newcastle, Sydney

**SOUTHERN REGION**  
Adelaide, Launceston, Melbourne, Somerton, Whyalla

**NORTHERN REGION**  
Brisbane, Emerald, Mackay, Toowoomba, Townsville

**WESTERN REGION**  
Bunbury, Darwin, Kalgoorlie, Perth, Port Hedland, Tom Price